

*Never look down on anybody unless you are helping him up. Jesse Jackson*

## Barley Lane School

*Friendship, Optimism, Hardwork*

### Parent and Carer feedback on support during the COVID crisis

- "I just wanted to say you've all done an incredible job over this crisis..."
- "Can I say the support you have provided for your pupils and parents/carers has been remarkable"
- "The support has been very helpful, reliable and consistent all in all excellent."
- "The communication has been wonderful, and everyone's been very helpful."
- "I think communication from Barley is fantastic, whether it's a phone call or home visit."
- "You have been n absolutely fantastic."
- "The level of support has been brilliant...And the support during the half term weeks has been so appreciated... it has helped us out loads, thanks."
- "I'm really happy with the way the school have performed in this lockdown. I've felt so safe sending him to school every day"
- "I would like to rate you at a 1 you have been brilliant support to me and my son and I would like to thank you for all your help during this rubbish time"
- "Everything has been absolutely wonderful. Plenty of support by telephone and teacher on doorstep. Felt that if I had wanted a place in school it would have been easy to ask. I can't think of anything you could have done better."
- "I would rate the level of support as excellent. i have had lots of support from you and i really can' thankyou enough. You have always been at the end of the phone when needed as well as regular contact. Definitely a 1 from me. Thank you very much."
- "I would say a 1 as the support that you have given us has been amazing, we have both felt very supported throughout the lockdown. So a massive thank-you, to you."
- "The support I have been given has been absolutely amazing, from Emily and Caroline. It has really helped having him in school for 2 days, in an ideal world I would have liked more days but I understand the reasons why that hasn't been possible".

- “I have felt very well supported and there has been constant contact from staff. I think the work set has been very good, sometimes I’ve found it difficult to support at home because of a lack of resources. I would have liked him to have been offered 1 or 2 days back in school, but I fully understand why that hasn’t been possible”.
- “The contact has been good, you know, you are dealing with a situation that none of us have encountered before and you are all doing the best you can. It's fantastic that you have been able to come and do some work, I wish other schools which his siblings attend were able to do what you guys have”
- “I feel the support given to the families and children has been exceptional, excellent updates from the head to parents”
- “It’s very good "Good to know there is someone at the end of the phone”
- “The support has been brilliant and this shows in the behaviour at home.”
- “Very good communication throughout the lockdown period and all good work set, I’m just not a teacher and struggle to support learning at home”.
- “I feel the support given to the families and children has been exceptional, excellent updates from the head to parents”
- “Fantastic, fantastic, fantastic!
- “Support has been amazing, I couldn’t wish for my child to be anywhere better, everyone has been exceptional”.
- “Really happy with contact - you are always available and quick to respond when I need you.”
- “Kat has been a lifeline and has been there for us throughout these difficult times.”
- “You’re always on the end of the phone to help”
- “Very good - fantastic with calls, welfare checks have been brilliant and the heads correspondence is great.”